256437 2015-14-C

April 30, 2015

Ms. Jocelyn Boyd Chief Clerk of the Commission South Carolina Public Service Commission 101 Executive Center Drive, Suite 100 Columbia, South Carolina 29210

Re:

SC Lifeline, Inc., d/b/a ClearTalk

Docket No. <del>2011-489-</del>C

Dear Ms. Boyd:

Pursuant to Order No. 2011-766 in the above-referenced docket, enclosed please find for filing the two copies of SC Lifeline, Inc.'s ETC Annual Report.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me.

Respectfully submitted,

Jamie N. Smith
2101 Main Street (29201)
P.O. Box 8839
Columbia, South Carolina 29202
(803) 363-1323
jamies@cleartalk.net

Attorney for SC Lifeline, Inc. d/b/a ClearTalk

Enclosures

# BEFORE THE PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

#### **DOCKET NO. 2011-489-C**

IN RE: Application of SC Lifeline, Inc.,	)	
for Designation as an Eligible	)	ETC ANNUAL REPORT
Telecommunications Carrier in the	)	
State of South Carolina	)	

Pursuant to 10 S.C. Code Ann. Regs. 103-690.1 and Order No. 2011-766, SC Lifeline, Inc., d/b/a ClearTalk ("ClearTalk" or "the Company"), by undersigned counsel, hereby submits its 2015 Eligible Telecommunications Carrier Annual Report and respectfully requests that the South Carolina Public Service Commission ("Commission") certify ClearTalk's eligibility to receive federal low income support for the 2015 calendar year. ClearTalk submits the following in compliance with 10 S.C. Code Ann. Regs. 103-690.1:

# I. Certification of compliance with CTIA Consumer Code (103-690.1(B)(a))

ClearTalk certifies that it is in compliance with all applicable service quality and consumer protection requirements and standards, including the CTIA Consumer Code for Wireless Service, as it is required to do pursuant to 47 C.F.R. § 54.202(a)(3).

## II. Lifeline Reporting

103-690.1(b)(3) - Requests for service that were unfulfilled

ClearTalk had 0 unfulfilled requests for service for the 2014 calendar year.

103-690.1(b)(4) – Number of complaints per 1,000 handsets

ClearTalk had 21.39 complaints per 1,000 handsets for the 2014 calendar year.

103-690.1(b)(5) – Certification of compliance with applicable service quality standards and consumer protection rules

ClearTalk certifies that it is in compliance with all applicable service quality and consumer protection requirements and standards, including the CTIA Consumer Code for Wireless Service.

# 103-690.1(b)(6) - Certification of ability to function in emergency situations

ClearTalk provides service by reselling the network services of Sprint Spectrum, L.P. ("Sprint") and certifies that it is able to remain functional in emergency situations based on 47 C.F.R. § 54.202(a)(2). See also Exhibit A, copy of FCC Form 481. ClearTalk relies on Sprint's network reliability in all situations, including emergency situations. Sprint complies with applicable requirements for emergency service, including access to a reasonable amount of back-up power to ensure functionality without an external power source, the ability to reroute traffic around damaged facilities, and the capability of managing traffic spikes resulting from emergency situations. Sprint has implemented state-of-the-art network reliability standards and ClearTalk and its customers' benefit from Sprint's high standards.

# 103-690.1(b)(7) – Certification regarding provision of comparable local usage plan

ClearTalk certifies that it offers a local usage plan comparable to that offered by the incumbent local exchange carrier (ILEC) in the relevant service areas. ClearTalk will provide a certain amount of service free of charge, will not impose a local call area, and will offer its Lifeline customers a variety of other features at no cost

## 103-690.1(b)(8) - Certification regarding equal access

ClearTalk acknowledges that the FCC may require it to provide equal access to longdistance carriers in the event that no other ETC is providing equal access within its designated service area.

#### 103-690.1(b)(9) – Number of lifeline customers

ClearTalk had 2,358 Lifeline customers as of December 31, 2014.

103-690.1(b)(10) – Copies of responses to the Lifeline Verification Survey or Certification filed with USAC

See attached Exhibit A for a copy of ClearTalk's Annual Lifeline Certification (Form 555) filed with the Universal Service Administrative Company ("USAC") by January 31, 2015. ClearTalk will also file with the Commission a copy of its FCC Annual Report (Form 481) that will be filed with USAC upon OMB approval of the form.

Respectfully submitted,

Jamie N. Smith PTA-FLA, INC.

2101 Main Street (29201)

P.O. Box 8839

Columbia, South Carolina 29202

(803) 3631323

jamies@cleartalk.net

Attorney for SC Lifeline, Inc. d/b/a ClearTalk

April 30, 2015 Columbia, South Carolina

# **EXHIBIT A**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

	Data Collection Form	July 2013	
<010>	Study Area Code	249016	
<015>	Study Area Name	SC LIFELINE 1NC.	
<020>		2015	
<030>			
	with questions about this data	Adele Stewart	****
<035>	Contact Telephone Number: Number of the person identified in data line <030>	8033631389 ext.	
<039>	Contact Email Address: Email of the person identified in data line <030>	astewart@cleartalk.net	
			54.313 54.422
ANNUA	AL REPORTING FOR ALL CARRIERS		Completion Completion Required
<100>	Service Quality Improvement Reporting	(complete attached worksheet)	(check box when complete)
<200>	Outage Reporting (voice)	(complete attached worksheet)	
<210>	< check box if no	o outages to report	
<300>	Unfulfilled Service Requests (voice)		
240			
<310>	Detail on Attempts (voice)	ļ	<u> </u>
		(attach descriptive doc	ument)
<320>	Unfulfilled Service Requests (broadband)		
		,	
<330>	Detail on Attempts (broadband)		
		(attach descriptive do	cument)
<400>	Number of Complaints per 1,000 customers (voice)		
<410>	Fixed		
<420>	Mobile		
<430>	Number of Complaints per 1,000 customers (broadb	pand)	
<440>	Fixed		
<450> <500>	Mobile Service Quality Standards & Consumer Protection Ru	ules Compliance (check to indicate certification)	
<3002		(check to indicate certification)	
∠E10\			
<510>		(attached descriptive document)	
<600>	LFunctionality in Emergency Situations	(check to indicate certification)	
10007	anetionality in emergency situations	(check to matcute certification)	
		(attached descriptive document)	
-610-		ottachea descriptive abcumenty	<u> </u>
<610>			
<700>	Company Price Offerings (voice)	(complete attached worksheet)	
<710>	Company Price Offerings (broadband)	(complete attached worksheet)	
	Operating Companies and Affiliates	(complete attached worksheet)	
	Tribal Land Offerings (Y/N)?	(if yes, complete attached worksheet)	
<1000>	Voice Services Rate Comparability	(check to indicate certification)	
<1010>		(attach descriptive document)	
<1100>	Terrestrial Backhaul (Y/N)?	(if not, check to indicate certification)	
Z1110s	<b>3 C</b>	ř	
<1110> <1200>	Terms and Condition for Lifeline Customers	(complete attached worksheet)  (complete attached worksheet)	**
	Price Cap Carriers, Proceed to Price Cap Additional D		
	Including Rate-of-Return Carriers affiliated with Price		
<2000>		ce Cap Local Exchange curriers (check to indicate certification)	
<2005>		(complete attached worksheet)	
	Rate of Return Carriers, Proceed to ROR Additional D	Documentation Worksheet	
<3000>		(check to indicate certification)	
<3005>		(complete attached worksheet)	

(100) S	(100) Service Quality Improvement Reporting	FCC Form 481
8		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Cada	
216	בייין להחיר	249016
<010>	Study Area Name	SC LIFELINE INC.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Adels Crowser
<035>	a line <030>	8013531389 ex:,
<039>		astewart@cleartalk.net
, ,		
\$110\$	If your answer to line <110> is used to the continuous answer to line <110> is used to the continuous answer to line <110> is used to the continuous answer to line <110> is used to the continuous answer to line <110> is used to the continuous answer to line <110> is used to the continuous answer to line <110> is used to the continuous answer to line <110> is used to the continuous answer to line <110> is used to the continuous answer to line <110> is used to the continuous answer to the cont	(yes / no ) O
<111>	year plan" filed with the FCC?	(yes / no) O O
	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.	
<112>	Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.	any is a
	Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	Name of Attached Document
<113> <114> <115>	Maps detailing progress towards meeting plan targets Report how much universal service (USF) support was received How (USF) was used to improve service quality	
<116> <117> <118>	How (USF)was used to improve service coverage How (USF) was used to improve service capacity Provide an explanation of network improvement targets not met in the prior calendar year.	

							77.00		OM Vlut	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	0986/OMB Control N	o. 3060-0819
<010>	Study Area Code	λde				249016						
<015>	Study Area Name	эте				SC LIFELINE	INC.					
<020>	Program Year					2015	İ					
<030>	Contact Name	Contact Name - Person USAC should contact regarding this data	should contac	t regarding this	; data	Adele Stewart	i,					
<035>	Contact Telep	Contact Telephone Number - Number of person identified in data line <030>	Number of pe	rson identified	in data line <0		ext.					
<039>	Contact Email	Contact Email Address - Email Address of person identified in data line <030>	Address of pe	rson identified	in data line <c< th=""><th></th><th>astewart@cleartalk.net</th><th></th><th></th><th></th><th></th><th></th></c<>		astewart@cleartalk.net					
<220>	<a></a>	b1>	 62>	<	 64>	¢ţ	<2>	Ş	â	+	Ę	4
	NORS Reference Number	Outage Start Date	Outage Start Outage Start Date Time	Outage End Date	Outage End Time	Number of Customers Affected	Total	911 Facilities	Service Outage	Did This Outage Affect Multiple	, g	<u> </u>
							- 1	(Yes / No)	all that apply)	(Yes / No)	Service Outage Resolution	Preventative Procedures
-												
1												
		_										

Page 3

18 Control No. 3060-0819										Total per line Nates and Fees	
FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013									Mandatory Extended Area	SENTICE LITINGS	
F 0								<b>~P4</b>	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	State Universal Service ree	
		INC.		it.	ext.	eartalk.net		<b>463&gt;</b>	Section Substitution of the State St		
	249016	SC LIFELINE	2015	Adele Stewart		<030> astewart@cleartalk.net	1/2014	<62>	Residential Local		
				ling this data	entified in data line	entified in data line	1/1	<10>>	Pate Type		
ie Data				ld contact regard	ber of person id	ress of person id	ffective Date I Service Charge	<a2> <a3></a3></a2>	SAC (CETC)		
(700) Price Offerings including Voice Rate Data Data Collection Form	žė	me		Contact Name - Person USAC should contact regarding this data	Contact Telephone Number - Number of person identified in data line <030>	Contact Email Address - Email Address of person identified in data line <030>	Residential Local Service Charge Effective Date Single State-wide Residential Local Service Charge	11.0	Exchange (II EC)		
(700) Price Offerings in Data Collection Form	Study Area Code	Study Area Name	Program Year	Contact Name	Contact Teleph	Contact Email	Residential Loc Single State-wi	Sal?	State		
(700) Pri Data Coll	<010>	<015>	<020>	<030>	<035>	<039>	<701>	<703>			

Page 4

						July 2013		July 2013
<010> Study Area Code			249016					
<015> Study Area Name			SC LIFELINE I	INC.				
<020> Program Year								
<030> Contact Name - Person USA	Contact Name - Person USAC should contact regarding this data	s data	Adele Stewart					
<035> Contact Telephone Numbe	Contact Telephone Number - Number of person identified in data line	in data line <030>	8033631389 ext.					
<039> Contact Email Address - Em	Contact Email Address - Email Address of person identified in data line <030>	d in data line <030>	astewart@cleartalk.net	talk.net				
<711>	<05> <05>	401>	\$\$\$	<b>\$</b>	**************************************	<7>>		<d35< th=""></d35<>
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance	Usage Allowance Action Taken When
							(2)	113336 13333

Contact Telephone Number of person identified in data line <030> 8033531389 exc. <039> Contact Email Address - Email Address of person identified in data line <030> astewart@cleart	Adele Stewart 8033531389 ext. astewart@cleartalk.net  SAC  SAC  SAC	Doing Business As	Company or Brand Designation

Page 6

Collection Form	Select   S
<ul> <li>Needs assessment and deployment planning with a focus on Tribal community anchor institutions.</li> <li>Feasibility and sustainability planning;</li> <li>Marketing services in a culturally sensitive manner;</li> <li>Compliance with Rights of way processes</li> <li>Compliance with Land Use permitting requirements</li> <li>Compliance with Facilities Siting rules</li> <li>Compliance with Environmental Review processes</li> <li>Compliance with Cultural Preservation review processes</li> <li>Compliance with Tribal Business and Licensing requirements.</li> </ul>	

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 List 2013							ost support to offset access charge reductions, and Connect America Phase II documents attached below is accurate.																			Required Information	
	28901.8	SC LIBELINE INC	1	Adele Stewart	(7)	astewart@cleartalk.net	liance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge red support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.													1		and the format of the first of	2 2021, contains the required information all provide the number, names, and access to broadband service in the			 Name of Attached Document Listing Required Information	
(2000) Price Cap Carrier Additional Documentation  Data Collection Form Including Rate-of-Return Carriers affiliated with Price Cop Local Exchange Carriers		Study Area Name		Contact Name - Person USAC should contact regarding this data		Contact Email Address - Email Address of person identified in data line <030>	CHECK the boxes below to note compliance as a recipient of incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.	Incremental Connect America Phase I reporting	2nd Year Certification {47 CFR § 54.313(b)(1)} 3rd Year Certification {47 CEB & F4.313(b)(1)}	ord real ceruilcauon (47 CFR § 54.315(b)(2)}	Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}	2013 Frozen Support Certification	2014 Frozen Support Certification	2015 Frozen Support Certification	2016 and future Frozen Support Certification	Price Lap Larrier Connect America ICC Support {47 CFR § 54.313(d)}	Certification Support Used to Build Broadband	Connect America Phase II Reporting (47 CFR 6 54 313/a))		Studyear Broadband Service Certification	Stri year Broadband Service Certification	Interim Progress Certification	Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.		Interim Progress Community Anchor Institutions		
(2000) P Data Col Including	<010>	<015>	<020>	<030>	<035>	<039>	CHECK t		<2010>	71107		<2012>	<2013>	<2014>	<2015>	730167	<9107>		<2017>	/2018/	2010	CT075	<2020>		<2021>		

3000) R	(3000) Rate Of Return Carrier Additional Documentation	FCC Form 481
ata Col	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
		A STATE OF THE PROPERTY OF THE
<010>		243016
<b>615</b>		SC LIFELINE INC.
930	Contact Name - Person 1154C should contact renarding this data	2015
<035>		Adat Sewalt
<039>	ı	00700100 EAL.
		astewartWcleartaik.net
HECK 1	the boxes below to note compliance on its five year service quality plan (pursuant CFR § 54.313(f)(2). I further certify that the	
(3010)	Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)[1)(i)}	
(3011)	Name of Attached Document Listing Required In Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information 112 contains the required information pursuant to 5585 of community anchor institutions to which began
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)[1](ii)}	
(3013) (3014)	Is your company a Privately Held ROR Carrier (47 CFR § 54 313(f)[2]} If yes, does your company file the RUS annual report	Name of Attached Document Listing Required Information (Yes/No) (Yes/No)
Please (3015)	check these boxes to confirm that the attached document(s), on line 3017, Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54,313(f)(2) compliance requires: (3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)
(3016)		r Flows
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	
(3018)	If the response is no on line 3014, is your company audited?	Name of Attached Document Listing Required Information (Yes/No)
200	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains	
(2013)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications	mat comparable to RUS Operating Report for Telecommunications
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	sh Flows
	management exect issued by the independent certained plants accountaint that per to confirm your submission, on line 3028, pussuant to § 54.313(f)(2), contains:	errormed the company's inancial audit.
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications	
(3023)	Borrowers, Underlying information subjected to a review by an independent certified public accountant	
3024) 3025)	Underlying information subjected to an officer certification.  Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	h Flows
3026)	Attach the worksheet listing required information	
		Name of Attached Document Listing Required Information
(3025)	public accountant Underlying information subjected to an officer certification. Document(s) for Balance Sheet, Income Statement and Statement of Cas Attach the worksheet listing required information	h Flows  Name of Attached Document Listing Required Information

Data Col	tion - Reporting Carrier Section Form	FCC Form 481 OMB Control No. 3060-0986/OM8 Control No. 3060-0819 July 2013
<010>	Study Area Code	249016
<015>	Study Area Name	SC LIFELINE INC.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Adele Stewart
<035>	Contact Telephone Number - Number of person identified in data line <030>	8033631389 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	astewart@cleartalk net

# TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

# Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: SC LIFELINE INC. Signature of Authorized Officer: CERTIFIED ONLINE Date 97/01/2014 Printed name of Authorized Officer: Addilia Aguilar Title or position of Authorized Officer: 3106130261 ext. Study Area Code of Reporting Carrier: 249016 Filing Due Date for this form: 07/01/2014 Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

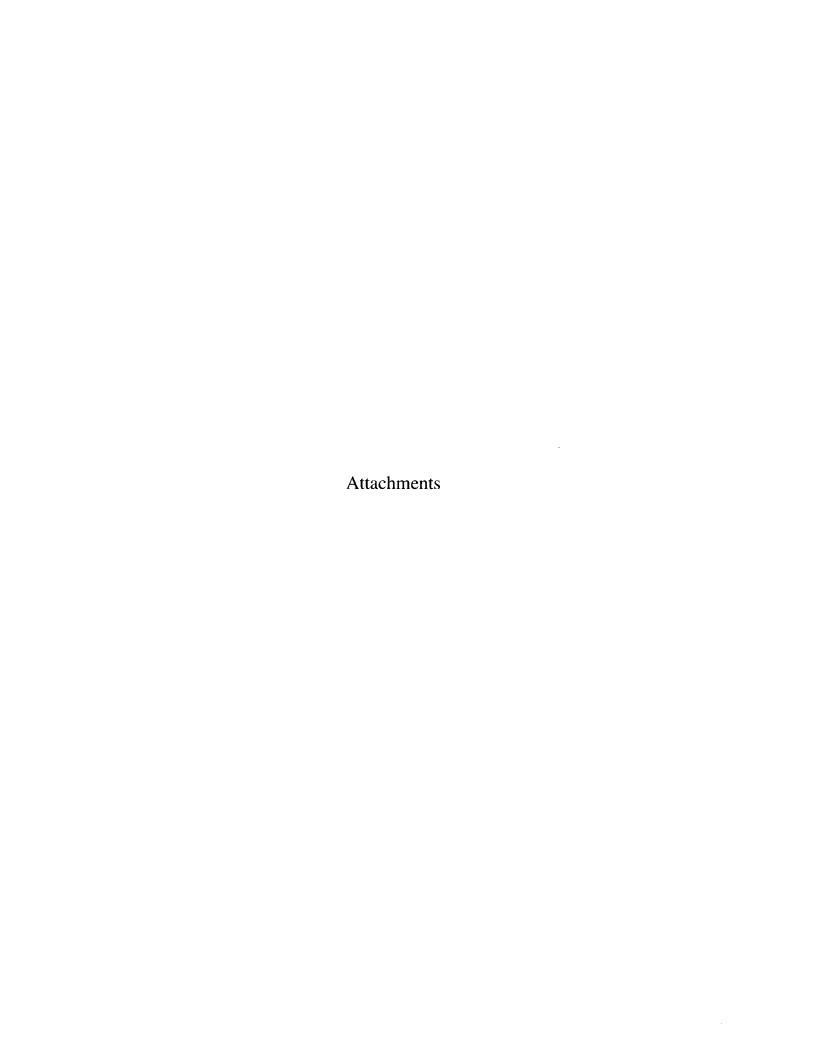
Data Coll	ion - Agent / Carrier ection Form	FCC Form 481 OMB Centrol No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	249016
<015>	Study Area Name	SC LIFELINE INC.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Adele Stewart
<035>	Contact Telephone Number - Number of person identified in data line <030>	8033631389 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	astewart@cleartalk.net

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier					
I certify that (Name of Agent) also certify that I am an officer of the reporting carrier; my response agent; and, to the best of my knowledge, the reports and data p	is authorized to submit the information reported on behalf of the reporting carried sibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized vided to the authorized agent is accurate.				
Name of Authorized Agent:					
Name of Reporting Carrier:					
Signature of Authorized Officer:	Date:				
Printed name of Authorized Officer:					
Title or position of Authorized Officer:					
Telephone number of Authorized Officer:					
Study Area Code of Reporting Carrier:	Filing Due Date for this form:				
	thed by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment or Title 18 of the United States Code, 18 U.S.C. § 1001.				

#### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent	Authorized to File Annual Reports for CAF or LI Recipier	nts on Behalf of Reporting Carrier				
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.						
Name of Reporting Carrier:						
Name of Authorized Agent or Employee of Agent:						
signature of Authorized Agent or Employee of Agent:		Date:				
Printed name of Authorized Agent or Employee of Agent:						
Title or position of Authorized Agent or Employee of Agent	t					
Telephone number of Authorized Agent or Employee of Ag	gent:	· ·				
itudy Area Code of Reporting Carrier:	Filing Due Date for this form:					



FCC Form 48.1 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013											Doing Business As Company or Brand Designation												_
		INC.			t.	ırtalk.net				<a5></a5>	SAC												
	249016	ELINE	1	Adeie Stewart	8033631389 ext.	astewart@cleartalk.net																	•
				Contact Name - Person USAC should contact regarding this data	Contact Telephone Number - Number of person identified in data line <030>	Contact Email Address - Email Address of person identified in data line <030>	SC Lifeline, Inc.	NTCH Inc.	PIA-FLA, Inc.	<ul><li><a>41&gt;</a></li><li><a>41&gt;</a></li></ul>	Affliates												
(800) Operating Companies Data Collection Form	<010> Study Area Code	<015> Study Area Name	<020> Program Year		- 1	<039> Contact Email Address	<810> Reporting Carrier	<811> Holding Company	<812> Operating Company	<813>		n/a											

# **EXHIBIT B**

#### **Annual Lifeline Eligible Telecommunications Carrier Certification Form**

All carriers must complete all or portions of all sections
Form must be submitted to USAC and filed with the Federal Communications Commission

#### IMPORTANT: PLEASE READ INSTRUCTIONS FIRST

Deadline: January 31st (Annually)

Study Area Code (SAC) (An Eligible Telecommunications Carrier (ETC) must provide	a certification form for <b>each SAC</b> through which it provides Lifeline service).				
SC	PTA-FLA Inc, SC LIFELINE INC.				
State	ETC Name				
SCLifeline, Inc.	PTA-FLA, Inc.				
DBA, Marketing or Other Branding Name (If same as ETC name, list "N/A" Do not leave blank)	Holding Company Name (If same as ETC name, list "N/A" Do not leave blank)				
oes the reporting company have affiliated ETCs	? Yes 🖸 No 👩				
etermined in accordance with Section 3(2) of the Communicati	CTC, using page 4 and additional sheets if necessary. Affiliation shall be ons Act. That Section defines "affiliate" as "a person that (directly or indirectly) nownership or control with, another person." 47 U.S.C. § 153(2). See also 47				
F.R. § 76.1200.					

For purposes of this filing, an officer is an occupant of a position listed in the article of incorporation, articles of formation, or other similar legal document. An officer is a person who occupies a position specified in the corporate bylaws (or partnership agreement), and would typically be president, vice president for operations, vice president for finance, comptroller, treasurer, or a comparable position. If the filer is a sole proprietorship, the owner must sign the certification.

#### **Section 1: Initial Certification** *All ETCs must complete this section*

I certify that the company listed above has certification procedures in place to:

- A) Review income and program-based eligibility documentation prior to enrolling a consumer in the Lifeline program, and that, to the best of my knowledge, the company was presented with documentation of each consumer's household income and/or program-based eligibility prior to his or her enrollment in Lifeline; and/or
- B) Confirm consumer eligibility by relying upon access to a state database and/or notice of eligibility from the state Lifeline administrator prior to enrolling a consumer in the Lifeline program.

I am an officer of the company named above. I am authorized to make this certification for the Study Area Code listed above.

Initial #

1

#### Section 2: Annual Recertification

Do not leave empty blocks. If an ETC has nothing to report in a block, enter a zero.

A	В	С	D	$\mathbf{E} = (\mathbf{A} - \mathbf{B} - \mathbf{C} - \mathbf{D})$
Number of subscribers claimed on February FCC Form 497 of current Form 555 calendar year (February data month)	Number of lines claimed on February FCC Form 497 of current Form 555 calendar year provided to wireline resellers	Number of subscribers claimed on the February FCC Form 497 that were initially enrolled in the current Form 555 calendar year  (These subscribers did not have Lifeline service prior to January 1 of the current 555 calendar year.)	Number of subscribers de-enrolled <u>prior</u> to recertification attempt by either the ETC, a state administrator, access to an eligibility database, or by USAC	Number of subscribers ETC is responsible for recertifying for current Form 555 calendar year
4170	0	290	1812	2068

#### **Recertification Results:**

F	G	$\mathbf{H} = (\mathbf{F} \mathbf{-} \mathbf{G})$	I	J = (H+1)
Number of subscribers ETC contacted directly to recertify eligibility through attestation	Number of subscribers responding to ETC contact	Number of non- responding subscribers	Number of subscribers responding that they are no longer eligible  (This should be a subset of Block G.)	Number of subscribers de- enrolled or scheduled to be de-enrolled as a result of non-response or response of ineligibility from ETC recertification attempt
0	0	0	0	0

K	L
Number of subscribers whose eligibility was reviewed by state administrator, ETC access to eligibility database, or by USAC	Number of subscribers de-enrolled or scheduled to be de-enrolled as a result of finding of ineligibility by state administrator, ETC access to eligibility database, or USAC
2068	1991

**Note:** If any subscriber was reviewed by an ETC accessing a state database or by a state administrator and subsequently contacted directly by the ETC in an attempt to recertify eligibility, those subscribers should be listed in Blocks F through J as appropriate and not in Blocks K and L. As a result, all subscribers subject to recertification who were not de-enrolled prior to the recertification attempt must be accounted for in Block F or Block K.

The total of Block F and Block K should equal the number reported in Block F

#### Certification:

Based on the data entered above, initial the certification(s) below that apply. Both Certification A and B may apply depending on the recertification procedures in place for the SAC reporting on this form. If Certification C applies, neither Certification A nor B may apply.

A.) I certify that the company listed above has procedures in place to recertify the continued eligibility of all of its Lifeline subscribers, and that, to the best of my knowledge, the company obtained signed certifications from all subscribers attesting to their continuing eligibility for Lifeline. Results are provided in the chart above in Blocks F through J. I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.

Initial

	AND/OR
B.)	I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on:
	LISAC . Results are provided in the chart above in
	Blocks K through L. I am an officer of the company named above. I am authorized to make this certification for the
	SAC listed above.
	Initial A

C.) I certify that my company did not claim federal low income support for any Lifeline subscribers for the February Form 497 data month for the current Form 555 calendar year. I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.

Initial

#### Section 3: **De-enroll Percentage**

Using the data entered in Section 2, complete the chart below to find the percentage of subscribers de-enrolled for this ETC.

$\mathbf{M} = (\mathbf{F} + \mathbf{K})$	N = (J+L)	$O = ((N \div M) * 100)$
Number of subscribers that the ETC attempted to recertify directly or through a state administrator, ETC access to a state database, or by USAC (This should equal the number reported in Block E)	Number of subscribers de- enrolled or scheduled to be de- enrolled as a result of non-response or ineligibility	Percentage of subscribers de-enrolled or scheduled to be de-enrolled as a result of ineligibility or non-response
2068	1991	96.28%

#### Section 4: **Pre-Paid ETCs**

All ETCs must complete the appropriate check-box; pre-paid ETCs must complete all of Section 4. Pre-paid ETCs generally do not assess or collect a monthly fee from their Lifeline subscribers. ETCs that only assess a fee but do not collect such fees are pre-paid ETCs and must complete the chart below.

Is the ETC Pre-Paid?

Yes 🖸

No O

If Yes, record the number of subscribers de-enrolled for non-usage by month in Block Q below.

P	Q
Month	Subscribers De-Enrolled for Non-Usage
January	74
February	83
March	0
April	0
May	142
June	141
July	414
August	0
September	802
October	214
November	115
December	118
Total Subscribers	2103

#### Signature Block

By signing below, I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area Code (SAC) listed above.

Email Address of Officer

Adele Stewart

Person Completing This Certification Form

Adilia Aguilar, CFO Printed Name and Title of Officer

Date

803-363-1389

Contact Phone Number